#### Sandbox Project On Social Media Data for Sentiment Analysis/Mobility

3rd International Conference on Big Data for Official Statistics 30 Aug – 1 Sep 2016



# Objective

To share the experience of INEGI in the use of Twitter as a Big Data source and his collaboration in the Sandbox project



# **Cloud Computing**

Cloud computing is a model for enabling ubiquitous, convenient, on-demand network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released with minimal management effort or service provider interaction.



**Cloud Service Provider** 

### Sandbox, since 2014

- Braced by the Commission of European Statisticians (CES)
- Promoted by High Level Group for the Modernization of Official Statistics (HLG-MOS)
- Coordinated by the Statistical Division of the United Nations Economic Commission for Europe (UNECE)
- Implemented in the Irish Centre for High-End Computing







# Sandbox Initial Aims

- Test feasibility of remote access and processing: Could this approach be used in practice?
- Test whether existing statistical standards / models / methods can be applied to Big Data
- Determine which Big Data software tools are most useful for statistical organisations
- Learn about the potential uses, advantages and disadvantages of Big Data – "learning by doing".
- Build an international collaboration community on the technical aspects of using Big Data





# What can we expect from the Sandbox?

- A state-of the-art shared computing environment, or in other words: a high-end collaborative ICT environment to make experiments
- Hardware:
  - 4 Data/compute nodes, each with 2x10 core Intel Xeon CPUs, 128 GB RAM, 4x4TB disks, 56 Gbit InifiniBand network
  - 2 Service/login nodes, each with 2x10 core Intel Xeon CPUs, 128 GB RAM, 4x4TB disks, 10 Gbit connection to Internet
- Software:
  - Hortonworks Data Platform (Hadoop, Spark, Hive, Pig), R-Studio, RHadoop, ElasticSearch

# **Types of Big Data Sources**

- **Meters and smart sensors**. Traffic cameras, GPS devices, power consume meters, IoT, smartwatches, smartphones, etc.
- **Social interactions**. Conversations and publications on social networks like Twitter, Facebook, FourSquare, etc.
- **Business transactions**. Credit cards movements, scanned data, cell phone records, etc.
- Electronic files. Documents which are available in electronic formats such as PDF files, websites, videos, audio, images, photos, etc.
- Broadcast media. Digital video and audio streamed on real-time







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- Broadcast media. Digital video and audio streamed on real-time











#### Process Followed by INEGI (until now)



#### **Production process**



# Study Case

- Initial objective of INEGI's Big Data Project: To generate experimental indicators using Big Data techniques with social media data, to complement statistical information obtained from traditional methods and sources.
- Initial Goal: To obtain indicators of subjective wellbeing from social media data sources.



# Why did we choose Twitter as a data source?

- It's a widely adopted social network where you can find content written by common people
- Tweets are public, so we can use them without concerns about privacy
- There is a free API which allows to get 1% of the tweets that are being produced on real time (<u>https://dev.twitter.com/rest/public</u>)

#### **Collection infrastructure**



#### Software Stack (2013)



#### Software Stack (2016)



#### **Tweet Structure**



# We found that

- The JSON structure is easy to process
- The content is text that we can examine to make the sentiment analysis
- Geographical coordinates can be used to filter the tweets and obtain only those of interest (warning: not all the tweets are geo referenced)
- We can make mobility analysis, based in Tweets' location and time

#### Tweets preparation and analysis

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# Modeling and Validation



#### Visualization



### **Supervised Training**





#### **Sentiment Visualization**



http://www.inegi.org.mx/inegi/contenidos/investigacion/Experimentales/animotuitero/default.aspx

#### Integration of other sources



# Some applications

- Tourism
- Migration
- Use of roads
- Regional influence of big cities
- Mobility patterns
- Business activity patterns
- Subjective wellbeing
- Inequities impact

- Impact analysis of relevant news
- Mental health
- Misogynist/discriminatory language use
- SDG indicators?



#### Collaboration

- International ٠
  - UNECE \_
    - ICHEC
  - UNSD
  - LAMBDoop —
  - University of Pensylvania
- National •
  - **KioNetworks** \_
  - Dattlas \_
  - TecMilenio \_
  - INFOTEC \_
  - Centro Geo
  - CIDE
  - CIMAT
  - Sectur
- Internal ٠
- **INEGI** General Directorates



# Questions?

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